



HELP US BUILD A NEW EMERGENCY CARE CENTER AT THE AMERICAN HOSPITAL OF PARIS

YOUR DONATIONS ARE OUR **ONLY** FINANCIAL RESOURCE

The American Hospital of Paris receives no public funding from France or the United States. None of our investments in innovation or renovation, which are crucial to maintaining our medical excellence, would be possible without your support. Today, we need you in order to renovate and restructure our Emergency Care Center.

OUR GOAL: € 3,5 M	PROVISIONAL CALENDAR
The ECC overhaul represents a total budget of 4.5 million euros. We have received an initial gift of one million euros.	Project start date: August 2021 Project completion date: March 2022

YOUR GENEROSITY IS **ENCOURAGED**

The American Hospital of Paris is a non-profit institution of recognized public benefit. When you make a gift to the Hospital, you may benefit from the following tax advantages:

- 75% of your donation amount can be deducted from your French IFI wealth tax on real estate assets
- 66% of your donation amount can be deducted from your French income tax
- 60% of your donation amount can be deducted from your French corporate tax

As the American Hospital of Paris is a recognized 501(c)3, your donation is also tax-deductible in the United States.

YOUR SUPPORT IS **ACKNOWLEDGED**

- We will keep you informed about the progress of the ECC renovation.
- For any donation of €5,000 or more, your name will be included in our 2021 annual report.
- For any donation of €20,000 or more, your name will be added to the Donor Recognition Wall located at the entrance of the Emergency Care Center.



For further information, please contact:

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American Hospital of Paris



NEW EMERGENCY CARE CENTER:

INVEST IN AN AMBITIOUS
AND INNOVATIVE MEDICAL
AND ARCHITECTURAL PROJECT



THE ECC, AN ASSET FOR THE PATIENTS OF THE AMERICAN HOSPITAL

The Emergency Care Center is a guarantee of the safety and quality of care we deliver to our patients. Operating 24 hours a day, seven days a week, the center ensures continuity of care with no risk of interruption, regardless of the illness and level of urgency.

A TEAM SPECIALLY TRAINED IN EMERGENCY CARE

- 7 emergency physicians
- 1 unit head
- 1 lead nurse
- 13 registered nurses
- 2 nurse's aides
- 5 receptionists

A VITAL ARCHITECTURAL RENOVATION

The number of visits to the center increases by eight to ten percent every year. With more than 15,000 patients treated annually, the ECC generates close to 30 percent of our hospital admissions. Its surface area and organizational structure can no longer accommodate the rising flow of patients. No renovation work has been undertaken in 18 years.

Redesigned medical services, more efficient pathways, reduced wait times: the new Emergency Care Center will guarantee an optimal patient experience



"The revamping of our ECC is part of a global transformation project that was launched several years ago. Today, our aim is to restructure

our medical services in order to deliver cross-disciplinary care via our centers of excellence, based on a clearly defined patient pathway. To make this ambition a reality, a new and more favorable architectural environment must be built that meets the high standards of the American Hospital of Paris. We must guarantee a patient experience of the highest quality, the best in the greater Paris area."

Dr. Christophe Chapon,
Former Head of the
Emergency Care Center



Dr. Romain Dufau,
Head of the
Emergency Care Center



"Visiting an emergency department is a particularly stressful experience. The goal is to create a serene atmosphere thanks to our nursing staff and the physical environment, which in turn will enable the delivery of high-quality care based on a relationship of complete trust."

Richard Dufresne,
ECC Nursing Supervisor



RESTRUCTURING OUR MEDICAL SERVICES TO ENSURE MORE EFFICIENT CARE

The new Emergency Care Center aims to be a gateway to the American Hospital of Paris's centers of excellence. Cardiology, urology (including the creation of a center specializing in kidney stones) and pediatric trauma are the first three areas in which integrated, cross-disciplinary emergency care will be delivered even before the renovation has been completed.

Each disorder, be it chest pain, arrhythmia or renal colic, will be treated through a dedicated approach that harnesses the expertise of specialized physicians and ensures fast delivery of care, access to our diagnostic and testing facilities, and complete transparency for the patient in terms of exams, treatments, timing and cost.

IMPROVE PATIENT FLOWS AND PATHWAYS TO MINIMIZE WAIT TIMES

The new Emergency Care Center will benefit from an additional 80 square meters of space, which are crucial to implementing a new patient flow strategy. It will feature two separate corridors – one for patients who are able to remain upright and one for those who must be lying down – each with its own waiting and examination rooms.

The aim is to improve patient flow, reduce wait times and significantly improve the waiting experience. Patient flow will be based on the principle of continuous forward movement: from reception to patient care to examinations, the patient continuously moves forward without ever returning to the starting point. The materials and shapes chosen will form a soothing architectural environment where all patients have access to digital information and entertainment platforms.

CUSTOMIZE CARE TO GUARANTEE AN OPTIMAL PATIENT EXPERIENCE

Patients will benefit from individual waiting areas and rooms designed to offer a haven of privacy and intimacy. Our nursing team, specially trained in compassionate care and stress and pain management, will offer each patient a solution that is appropriate to his or her level of emotional or physical distress, employing innovative methods such as hypnotic analgesia, mindfulness and music therapy.